

## **Imperial Insurance Company Dual (HMO D-SNP) offered by Imperial Insurance Companies, Inc. (HMO) (HMO SNP)**

# **Annual Notice of Changes for 2023**

You are currently enrolled as a member of *Imperial Insurance Company Dual (HMO D-SNP)*. Next year, there will be changes to the plan's costs and benefits. ***Please see page 5 for a Summary of Important Costs, including Premium.***

This document tells about the changes to your plan. To get more information about costs, benefits, or rules please review the *Evidence of Coverage*, which is located on our website at [www.imperialhealthplan.com](http://www.imperialhealthplan.com). You can also review the enclosed *Evidence of Coverage* to see if other benefit or cost changes affect you. You may also call Member Services to ask us to mail you an *Evidence of Coverage*.

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### **What to do now**

#### **1. ASK:** Which changes apply to you

- | Check the changes to our benefits and costs to see if they affect you.
  - Review the changes to Medical care costs (doctor, hospital)
  - Review the changes to our drug coverage, including authorization requirements and costs
  - Think about how much you will spend on premiums, deductibles, and cost sharing
- | Check the changes in the 2023 Drug List to make sure the drugs you currently take are still covered.
- | Check to see if your primary care doctors, specialists, hospitals and other providers, including pharmacies will be in our network next year.
- | Think about whether you are happy with our plan.

#### **2. COMPARE:** Learn about other plan choices

- | Check coverage and costs of plans in your area. Use the Medicare Plan Finder at [www.medicare.gov/plan-compare](http://www.medicare.gov/plan-compare) website or review the list in the back of your *Medicare & You 2023* handbook.
- | Once you narrow your choice to a preferred plan, confirm your costs and coverage on the plan's website.

**3. CHOOSE:** Decide whether you want to change your plan

- If you don't join another plan by December 7, 2022, you will stay in *Imperial Insurance Company Dual (HMO D-SNP)*.
- To **change to a different plan**, you can switch plans between October 15 and December 7. Your new coverage will start on **January 1, 2023**. This will end your enrollment with *Imperial Insurance Company Dual (HMO D-SNP)*.
- Look in section 2, page 13 to learn more about your choices.
- If you recently moved into, currently live in, or just moved out of an institution (like a skilled nursing facility or long-term care hospital), you can switch plans or switch to Original Medicare (either with or without a separate Medicare prescription drug plan) at any time.

**Additional Resources**

- This document is available for free in *Spanish*.
- Please contact our Member Services number at 1-800-838-8271 for additional information. (TTY users should call 711.) Hours are *Hours are October 1 – March 31: Monday – Sunday, from 6:00 a.m. – 8:00 p.m. PST or April 1 – September 30: Monday – Friday, from 6:00 a.m. – 8:00 p.m. PST except holidays.*
- *This information is also available in alternate formats such as braille and large print.*
- **Coverage under this Plan qualifies as Qualifying Health Coverage (QHC)** and satisfies the Patient Protection and Affordable Care Act's (ACA) individual shared responsibility requirement. Please visit the Internal Revenue Service (IRS) website at [www.irs.gov/Affordable-Care-Act/Individuals-and-Families](http://www.irs.gov/Affordable-Care-Act/Individuals-and-Families) for more information.

**About Imperial Insurance Company Dual (HMO D-SNP)**

- *Imperial Insurance Companies, Inc. is an (HMO) (HMO SNP) plan with a Medicare Contract. Enrollment in Imperial Insurance Companies, Inc. (HMO) (HMO SNP) depends on contract renewal.*
- When this document says “we,” “us,” or “our,” it means *Imperial Insurance Companies, Inc. (HMO) (HMO SNP)*. When it says “plan” or “our plan,” it means *Imperial Insurance Company Dual (HMO D-SNP)*.

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## Summary of Important Costs for 2023

The table below compares the 2022 costs and 2023 costs for *Imperial Insurance Company Dual (HMO D-SNP)* in several important areas. **Please note this is only a summary of costs.** If you are eligible for Medicare cost-sharing assistance under Medicaid, you pay \$0 for your deductible, doctor office visits, and inpatient hospital stays.

Cost	2022 (this year)	2023 (next year)
<p><b>Monthly plan premium*</b></p> <p>* Your premium may be higher or lower than this amount. See Section 1.1 for details.</p>	<p>\$25.10 Part D Premium</p>	<p>\$28.10 Part D Premium</p>
<p><b>Deductible</b></p>	<p>\$233 Part B Deductible</p>	<p>\$233 Part B Deductible</p> <p>This is the 2022 Medicare Part B deductible amount and may change for 2023. Imperial Insurance Company Dual (HMO D-SNP) will provide updated rates as soon as they are released.</p>
<p><b>Doctor office visits</b></p>	<p>Primary care visits: 20% per visit</p> <p>Specialist visits: 20% per visit</p>	<p>Primary care visits: 20% per visit</p> <p>Specialist visits: 20% per visit</p>

Cost	2022 (this year)	2023 (next year)
<p><b>Inpatient hospital stays</b></p>	<ul style="list-style-type: none"> <li>• \$0 copay per day for days 1 through 60</li> <li>• \$389 copay per day for days 61 through 90</li> <li>• \$778 copay per day for 60 lifetime reserve days</li> </ul>	<ul style="list-style-type: none"> <li>• \$0 copay per day for days 1 through 60</li> <li>• \$389 copay per day for days 61 through 90</li> <li>• \$778 copay per day for 60 lifetime reserve days</li> </ul> <p><i>These are 2022 cost-sharing amounts and may change for 2023. Imperial Insurance Company Dual (HMO D-SNP) will provide updated rates as soon as they are released.</i></p>
<p><b>Part D prescription drug coverage</b> (See Section 1.5 for details.)</p>	<p>Deductible: \$480</p> <p>Coinsurance during the Initial Coverage Stage:</p> <ul style="list-style-type: none"> <li>• Drug Tier 1: 0%</li> <li>• Drug Tier 2: 25%</li> <li>• Drug Tier 3: 25%</li> <li>• Drug Tier 4: 25%</li> <li>• Drug Tier 5: 25%</li> </ul>	<p>Deductible: \$505</p> <p>Coinsurance during the Initial Coverage Stage:</p> <ul style="list-style-type: none"> <li>• Drug Tier 1: 0%</li> <li>• Drug Tier 2: 0%</li> <li>• Drug Tier 3: 25%</li> <li>• Drug Tier 4: 25%</li> <li>• Drug Tier 5: 25%</li> </ul>
<p><b>Maximum out-of-pocket amount</b></p> <p>This is the <u>most</u> you will pay out-of-pocket for your covered Part A and Part B services. (See Section 1.2 for details.)</p>	<p>\$2,999</p> <p>If you are eligible for Medicare cost-sharing assistance under Medicaid, you are not responsible for paying any out-of-pocket costs toward the maximum out-of-pocket amount for covered Part A and Part B services.</p>	<p>\$2,999</p> <p>If you are eligible for Medicare cost-sharing assistance under Medicaid, you are not responsible for paying any out-of-pocket costs toward the maximum out-of-pocket amount for covered Part A and Part B services.</p>

**SECTION 1 Changes to Benefits and Costs for Next Year**

**Section 1.1 – Changes to the Monthly Premium**

Cost	2022 (this year)	2023 (next year)
<p><b>Monthly premium</b> (You must also continue to pay your Medicare Part B premium unless it is paid for you by Medicaid.)</p>	<p>\$25.10 Medicare Part D Premium</p>	<p>\$28.10 Part D Premium</p>

**Section 1.2 – Changes to Your Maximum Out-of-Pocket Amount**

Medicare requires all health plans to limit how much you pay “out-of-pocket” for the year. This limit is called the “maximum out-of-pocket amount.” Once you reach this amount, you generally pay nothing for covered Part A and Part B services for the rest of the year.

Cost	2022 (this year)	2023 (next year)
<p><b>Maximum out-of-pocket amount</b> <b>Because our members also get assistance from Medicaid, very few members ever reach this out-of-pocket maximum.</b> If you are eligible for Medicaid assistance with Part A and Part B copays and deductibles, you are not responsible for paying any out-of-pocket costs toward the maximum out-of-pocket amount for covered Part A and Part B services. Your costs for covered medical services (such as copays and deductibles) count toward your maximum out-of-pocket amount. Your costs for prescription drugs do not count toward your maximum out-of-pocket amount.</p>	<p>\$2,999</p>	<p>\$2,999 Once you have paid \$2,999 out-of-pocket for covered Part A and Part B services, you will pay nothing for your covered Part A and Part B services for the rest of the calendar year.</p>

### Section 1.3 – Changes to the Provider and Pharmacy Networks

Updated directories are also located on our website at [www.imperialhealthplan.com](http://www.imperialhealthplan.com). You may also call Member Services for updated provider and/or pharmacy information or to ask us to mail you a directory.

There are changes to our network of providers for next year. **Please review the 2023 Provider Directory to see if your providers (primary care provider, specialists, hospitals, etc.) are in our network.**

There are changes to our network of pharmacies for next year. **Please review the 2023 Pharmacy Directory to see which pharmacies are in our network.**

It is important that you know that we may make changes to the hospitals, doctors and specialists (providers) and pharmacies that are a part of your plan during the year. If a mid-year change in our providers affects you, please contact Member Services so we may assist.

### Section 1.4 – Changes to Benefits and Costs for Medical Services

Please note that the *Annual Notice of Changes* tells you about changes to your Medicare benefits and costs.

We are making changes to costs and benefits for certain medical services next year. The information below describes these changes.

Cost	2022 (this year)	2023 (next year)
<b><i>Emergency Care</i></b>	<p>You pay 20% of the total cost for each Medicare-covered emergency room visit up to \$90 per visit.</p> <p>If you are eligible for Medicare cost-sharing assistance under Medicaid, you pay 0% of the total cost.</p>	<p>You pay 20% of the total cost for each Medicare-covered emergency room visit up to \$90 per visit.</p> <p>If you are eligible for Medicare cost-sharing assistance under Medicaid, you pay 0% of the total cost.</p>

Cost	2022 (this year)	2023 (next year)
<b><i>In-home Support Services</i></b>	In-home support services are <u>not</u> covered.	You pay a \$0 copay for up to 60 hours per year of in-home support services. Available services include assistance with transportation, grocery shopping, medication pickup, transportation to doctor's appointments, care reminders, light house help, light exercise, and activity.
<b><i>Inpatient Hospital Stays</i></b>	<p>You pay a copay for each benefit period as follows:</p> <ul style="list-style-type: none"> <li>• You pay a \$0 copay per day for days 1 through 60</li> <li>• \$389 copay per day for days 61 through 90</li> <li>• \$778 copay per day for 60 lifetime reserve days</li> </ul> <p>If you are eligible for Medicare cost-sharing assistance under Medicaid, you pay a \$0 copayment amount.</p>	<p>You pay a copay for each benefit period as follows:</p> <ul style="list-style-type: none"> <li>• You pay a \$0 copay per day for days 1 through 60</li> <li>• \$389 copay per day for days 61 through 90</li> <li>• \$778 copay per day for 60 lifetime reserve days</li> </ul> <p>If you are eligible for Medicare cost-sharing assistance under Medicaid, you pay a \$0 copayment amount.</p> <p>These are 2022 cost-sharing amounts and may change for 2023. Imperial Insurance Company Dual (HMO D-SNP) will provide updated rates as soon as they are released.</p>

Cost	2022 (this year)	2023 (next year)
<p><b><i>Inpatient Mental Health Care</i></b></p>	<p>You pay a copay for each benefit period as follows:</p> <ul style="list-style-type: none"> <li>• You pay a \$0 copay per day for days 1 through 60</li> <li>• \$389 copay per day for days 61 through 90</li> <li>• \$778 copay per day for 60 lifetime reserve days</li> </ul> <p>If you are eligible for Medicare cost-sharing assistance under Medicaid, you pay a \$0 copayment amount.</p>	<p>You pay a copay for each benefit period as follows:</p> <ul style="list-style-type: none"> <li>• You pay a \$0 copay per day for days 1 through 60</li> <li>• \$389 copay per day for days 61 through 90</li> <li>• \$778 copay per day for 60 lifetime reserve days</li> </ul> <p>If you are eligible for Medicare cost-sharing assistance under Medicaid, you pay a \$0 copayment amount.</p> <p>These are 2022 cost-sharing amounts and may change for 2023. Imperial Insurance Company Dual (HMO D-SNP) will provide updated rates as soon as they are released.</p>
<p><b><i>Over-the-Counter Items</i></b></p>	<p>You receive a \$120 allowance every 3 months for Over-the-Counter (OTC) drugs and supplies.</p>	<p>You receive a \$110 allowance every 3 months for Over-the-Counter (OTC) drugs and supplies.</p>
<p><b><i>Personal Emergency Response Device</i></b></p>	<p>Personal Emergency Response Device is <u>not</u> covered.</p>	<p>You pay a \$0 copay for one Personal Emergency Response Device per year.</p>

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## Section 1.5 – Changes to Part D Prescription Drug Coverage

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### Changes to Our Drug List

Our list of covered drugs is called a Formulary or “Drug List.” A copy of our Drug List is provided electronically.

We made changes to our Drug List, including changes to the drugs we cover and changes to the restrictions that apply to our coverage for certain drugs. **Review the Drug List to make sure your drugs will be covered next year and to see if there will be any restrictions.**

Most of the changes in the Drug List are new for the beginning of each year. However, during the year, we might make other changes that are allowed by Medicare rules. For instance, we can immediately remove drugs considered unsafe by the FDA or withdrawn from the market by a product manufacturer. We update our online Drug List to provide the most up to date list of drugs.

If you are affected by a change in drug coverage at the beginning of the year or during the year, please review Chapter 9 of your Evidence of Coverage and talk to your doctor to find out your options, such as asking for a temporary supply, applying for an exception and/or working to find a new drug. You can also contact Member Services for more information.

### Changes to Prescription Drug Costs

If you receive “Extra Help” to pay your Medicare prescription drugs, you may qualify for a reduction or elimination of your cost sharing for Part D drugs. Some of the information described in this section may not apply to you. **Note:** If you are in a program that helps pay for your drugs (“Extra Help”), **the information about costs for Part D prescription drugs may not apply to you.** We sent you a separate insert, called the “Evidence of Coverage Rider for People Who Get Extra Help Paying for Prescription Drugs” (also called the “Low Income Subsidy Rider” or the “LIS Rider”), which tells you about your drug costs. If you receive “Extra Help” and you haven’t received this insert by *September 30*, please call Member Services and ask for the “LIS Rider.”

There are four “drug payment stages.”

The information below shows the changes to the first two stages – the Yearly Deductible Stage and the Initial Coverage Stage. (Most members do not reach the other two stages – the Coverage Gap Stage or the Catastrophic Coverage Stage.)

### Changes to the Deductible Stage

Stage	2022 (this year)	2023 (next year)
<p><b>Stage 1: Yearly Deductible Stage</b></p> <p>During this stage, <b>you pay the full cost</b> of your tier 3-5 drugs until you have reached the yearly deductible.</p>	<p>The deductible is \$480</p> <p>During this stage, you pay \$0 cost sharing for drugs on <i>tier 1</i> and the full cost of drugs on <i>tiers 2-5</i> until you have reached the yearly deductible.</p>	<p>The deductible is \$505</p> <p>During this stage, you pay \$0 cost sharing for drugs on <i>tier 1</i> and the full cost of drugs on <i>tiers 2-5</i> until you have reached the yearly deductible.</p>

### Changes to Your Cost Sharing in the Initial Coverage Stage

Stage	2022 (this year)	2023 (next year)
<p><b>Stage 2: Initial Coverage Stage</b></p> <p>Once you pay the yearly deductible, you move to the Initial Coverage Stage. During this stage, the plan pays its share of the cost of your drugs and <b>you pay your share of the cost.</b></p>	<p>Your cost for a one-month supply filled at a network pharmacy with standard cost sharing:</p> <p><b>Tier 1 Preferred Generic:</b> You pay \$0 per prescription.</p> <p><b>Tier 2 Generic:</b> You pay 25% of the total cost.</p> <p><b>Tier 3 Preferred Brand:</b> You pay 25% of the total cost.</p> <p><b>Tier 4 Non-preferred Drug:</b> You pay 25% of the total cost.</p> <p><b>Tier 5 Specialty:</b> You pay 25% of the total cost.</p> <hr/>	<p>Your cost for a one-month supply filled at a network pharmacy with standard cost sharing:</p> <p><b>Tier 1 Preferred Generic:</b> You pay \$0 per prescription.</p> <p><b>Tier 2 Generic:</b> You pay 25% of the total cost.</p> <p><b>Tier 3 Preferred Brand:</b> You pay 25% of the total cost.</p> <p><b>Tier 4 Non-preferred Drug:</b> You pay 25% of the total cost.</p> <p><b>Tier 5 Specialty:</b> You pay 25% of the total cost.</p> <hr/>

Stage	2022 (this year)	2023 (next year)
<p><b>Stage 2: Initial Coverage Stage (continued)</b></p> <p>The costs in this row are for a one-month (30-day) supply when you fill your prescription at a network pharmacy that provides standard cost sharing. For information about the costs for a long-term supply or for mail-order prescriptions, look in Chapter 6, Section 5 of your <i>Evidence of Coverage</i>.</p>	<p>Once your total drug costs have reached \$4,430, you will move to the next stage (the Coverage Gap Stage).</p>	<p>Once your total drug costs have reached \$4,660, you will move to the next stage (the Coverage Gap Stage).</p>

**Important Message About What You Pay for Vaccines** - Our plan covers most Part D vaccines at no cost to you, even if you haven't paid your deductible. Call Member Services for more information.

**Important Message About What You Pay for Insulin** - You won't pay more than \$35 for a one-month supply of each insulin product covered by our plan, no matter what cost-sharing tier it's on, even if you haven't paid your deductible.

**Getting Help from Medicare** - If you chose this plan because you were looking for insulin coverage at \$35 a month or less, it is important to know that you may have other options available to you for 2023 at even lower costs because of changes to the Medicare Part D program. Contact Medicare, at 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week for help comparing your options. TTY users should call 1-877-486-2048.

**Additional Resources to Help** – Please contact our Member Services number at 1-800-838-8271 for additional information. TTY users should call 711. **October 1 – March 31: Monday – Sunday, from 6:00 am PST – 8:00 pm PST. April 1 – September 30: Monday – Friday, from 6:00 am PST – 8:00 pm PST**

## **SECTION 2 Deciding Which Plan to Choose**

### **Section 2.1 – If you want to stay in *Imperial Insurance Company Dual (HMO D-SNP)***

**To stay in our plan you don't need to do anything.** If you do not sign up for a different plan or change to Original Medicare by December 7, you will automatically be enrolled in our *Imperial Insurance Company Dual (HMO D-SNP)*.

### **Section 2.2 – If you want to change plans**

We hope to keep you as a member next year but if you want to change for 2023 follow these steps:

## Step 1: Learn about and compare your choices

- You can join a different Medicare health plan,
- -- *OR*-- You can change to Original Medicare. If you change to Original Medicare, you will need to decide whether to join a Medicare drug plan.

To learn more about Original Medicare and the different types of Medicare plans, use the Medicare Plan Finder ([www.medicare.gov/plan-compare](http://www.medicare.gov/plan-compare)), read the *Medicare & You 2023* handbook, call your State Health Insurance Assistance Program (see 4), or call Medicare (see Section 6.2).

As a reminder, *Imperial Insurance Companies, Inc. (HMO) (HMO SNP)* offers other Medicare health plans. These other plans may differ in coverage, monthly premiums, and cost-sharing amounts.

## Step 2: Change your coverage

- To **change to a different Medicare health plan**, enroll in the new plan. You will automatically be disenrolled from *Imperial Insurance Company Dual (HMO D-SNP)*.
- To **change to Original Medicare with a prescription drug plan**, enroll in the new drug plan. You will automatically be disenrolled from *Imperial Insurance Company Dual (HMO D-SNP)*.
- To **change to Original Medicare without a prescription drug plan**, you must either:
  - Send us a written request to disenroll. Contact Member Services if you need more information on how to do so.
  - – *or* – Contact **Medicare**, at 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week, and ask to be disenrolled. TTY users should call 1-877-486-2048.

If you switch to Original Medicare and do **not** enroll in a separate Medicare prescription drug plan, Medicare may enroll you in a drug plan unless you have opted out of automatic enrollment.

## SECTION 3 Changing Plans

If you want to change to a different plan or Original Medicare for next year, you can do it from **October 15 until December 7**. The change will take effect on January 1, 2023.

### Are there other times of the year to make a change?

In certain situations, changes are also allowed at other times of the year. Examples include people with Medicaid, those who get “Extra Help” paying for their drugs, those who have or are leaving employer coverage, and those who move out of the service area.

If you enrolled in a Medicare Advantage plan for January 1, 2023, and don't like your plan choice, you can switch to another Medicare health plan (either with or without Medicare prescription drug coverage) or switch to Original Medicare (either with or without Medicare prescription drug coverage) between January 1 and March 31, 2023.

If you recently moved into, currently live in, or just moved out of an institution (like a skilled nursing facility or long-term care hospital), you can change your Medicare coverage **at any time**. You can change to any other Medicare health plan (either with or without Medicare prescription drug coverage) or switch to Original Medicare (either with or without a separate Medicare prescription drug plan) at any time.

## SECTION 4 Programs That Offer Free Counseling about Medicare and Medicaid

The State Health Insurance Assistance Program (SHIP) is an independent government program with trained counselors in every state. In *Texas*, the SHIP is called *Health Information Counseling and Advocacy Program (HICAP)*.

It is a state program that gets money from the Federal government to give **free** local health insurance counseling to people with Medicare. *HICAP* counselors can help you with your Medicare questions or problems. They can help you understand your Medicare plan choices and answer questions about switching plans. You can call *HICAP* at 1-800-252-3439. You can learn more about *HICAP* by visiting their website (<https://www.tdi.texas.gov/consumer/hicap/>).

For questions about your *Medicaid* benefits, contact *Medicaid* at 1-800-252-8263 or TTY 711. *Hours are Monday-Friday 8:00 am – 5:00 pm except for state holidays*. Ask how joining another plan or returning to Original Medicare affects how you get your *Medicaid* coverage.

## SECTION 5 Programs That Help Pay for Prescription Drugs

You may qualify for help paying for prescription drugs. Below we list different kinds of help:

- **“Extra Help” from Medicare.** Because you have Medicaid, you are already enrolled in “Extra Help,” also called the Low Income Subsidy. “Extra Help” pays some of your prescription drug premiums, annual deductibles and coinsurance. Because you qualify, you do not have a coverage gap or late enrollment penalty. If you have questions about “Extra Help”, call:
  - 1-800-MEDICARE (1-800-633-4227). TTY users should call 1-877-486-2048, 24 hours a day/7 days a week;
  - The Social Security Office at 1-800-772-1213 between 8 am and 7 pm, Monday through Friday for a representative. Automated messages are available 24 hours a day. TTY users should call, 1-800-325-0778; or
  - Your State Medicaid Office (applications).

- **Prescription Cost-sharing Assistance for Persons with HIV/AIDS.** The AIDS Drug Assistance Program (ADAP) helps ensure that ADAP-eligible individuals living with HIV/AIDS have access to life-saving HIV medications. Individuals must meet certain criteria, including proof of State residence and HIV status, low income as defined by the State, and uninsured/under-insured status. Medicare Part D prescription drugs that are also covered by ADAP qualify for prescription cost-sharing assistance through the *DSHS HIV/STD Program*. For information on eligibility criteria, covered drugs, or how to enroll in the program, please call 1-800-255-1090.

## SECTION 6 Questions?

### Section 6.1 – Getting Help from *Imperial Insurance Company Dual (HMO D-SNP)*

Questions? We're here to help. Please call Member Services at 1-800-838-8271. (TTY only, call 711.) We are available for phone calls *October 1 – March 31: Monday – Sunday, from 6:00 am – 8:00 pm PST or April 1 – September 30: Monday – Friday, from 6:00 am – 8:00 pm PST*. Calls to these numbers are free.

#### **Read your 2023 Evidence of Coverage (it has details about next year's benefits and costs)**

This *Annual Notice of Changes* gives you a summary of changes in your benefits and costs for 2023. For details, look in the *2023 Evidence of Coverage for Imperial Insurance Company Dual (HMO D-SNP)*. The *Evidence of Coverage* is the legal, detailed description of your plan benefits. It explains your rights and the rules you need to follow to get covered services and prescription drugs. A copy of the *Evidence of Coverage* is located on our website at [www.imperialhealthplan.com](http://www.imperialhealthplan.com). You can also review the enclosed *Evidence of Coverage* to see if other benefit or cost changes affect you. You may also call Member Services to ask us to mail you an *Evidence of Coverage*.

#### **Visit our Website**

You can also visit our website at [www.imperialhealthplan.com](http://www.imperialhealthplan.com). As a reminder, our website has the most up-to-date information about our provider network (*Provider Directory*) and our list of covered drugs (*Formulary/Drug List*).

### Section 6.2 – Getting Help from Medicare

To get information directly from Medicare:

**Call 1-800-MEDICARE (1-800-633-4227)**

You can call 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week. TTY users should call 1-877-486-2048.

**Visit the Medicare Website**

Visit the Medicare website ([www.medicare.gov](http://www.medicare.gov)). It has information about cost, coverage, and quality Star Ratings to help you compare Medicare health plans in your area. To view the information about plans, go to [www.medicare.gov/plan-compare](http://www.medicare.gov/plan-compare).

**Read *Medicare & You 2023***

Read the *Medicare & You 2023* handbook. Every fall, this booklet is mailed to people with Medicare. It has a summary of Medicare benefits, rights and protections, and answers to the most frequently asked questions about Medicare. If you don't have a copy of this document, you can get it at the Medicare website (<https://www.medicare.gov/Pubs/pdf/10050-medicare-and-you.pdf>) or by calling 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week. TTY users should call 1-877-486-2048.

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**Section 6.3 – Getting Help from Medicaid**

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To get information from Medicaid you can call *Medicaid* at 1-800-252-8263. TTY users should call 711.