# Changes to the Imperial Health Plan of California, Inc. (HMO) (HMO SNP) 2023 Annual Notice of Change (ANOC)

*[Insert date]*

## This is important information on changes in your Imperial Health Plan coverage.

We previously sent you the Annual Notice of Change (ANOC) which provided information about changes to your coverage as an enrollee in our plan. This notice is to let you know there are errors in your ANOC. Below you will find information describing and correcting the errors. Please keep this information for your reference. The correct ANOC can be found on our website at [www.ImperialHealthPlan.com](http://www.ImperialHealthPlan.com).

## Changes to your ANOC

| **Where you can find the error in your 2023 ANOC** | Original Information | Corrected Information | What does this mean for you? |
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| Imperial Senior Value (HMO C-SNP) 005 | | | |
| Page 11  Section 1.5 Changes to Part D Prescription Drug Coverage. (Reference the last two “**bold**” paragraphs added at the bottom of the page). | None | Getting Help from Medicare - If you chose this plan because you were looking for insulin coverage at $35 a month or less, it is important to know that you may have other options available to you for 2023 at even lower costs because of changes to the Medicare Part D program. Contact Medicare, at 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week for help comparing your options. TTY users should call 1-877-486-2048.  Additional Resources to Help – Please contact our Member Services number at 1-800-838-8271 for additional information. TTY users should call 711. October 1 – March 31: Monday – Sunday, from 6:00 am PST – 8:00 pm PST. April 1 – September 30: Monday – Friday, from 6:00 am PST – 8:00 pm PST | The added language about insulin coverage tells you there are other insulin options available for 2023 at a lower cost because of changes to Medicare Part D program. |

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| Imperial Traditional (HMO) 007 | | | |
| Page 10  Section 1.5 Changes to Part D Prescription Drug Coverage. (Reference the last two “**bold**” paragraphs added at the bottom of the page). | None | Getting Help from Medicare - If you chose this plan because you were looking for insulin coverage at $35 a month or less, it is important to know that you may have other options available to you for 2023 at even lower costs because of changes to the Medicare Part D program. Contact Medicare, at 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week for help comparing your options. TTY users should call 1-877-486-2048.  Additional Resources to Help – Please contact our Member Services number at 1-800-838-8271 for additional information. TTY users should call 711. October 1 – March 31: Monday – Sunday, from 6:00 am PST – 8:00 pm PST. April 1 – September 30: Monday – Friday, from 6:00 am PST – 8:00 pm PST | The added language about insulin coverage tells you there are other insulin options available for 2023 at a lower cost because of changes to Medicare Part D program. |
| Imperial Dual Plan (HMO D-SNP) 011 | | | |
| Page 13  Section 1.5 Changes to Part D Prescription Drug Coverage. (Reference the two “**bold**” paragraphs added at the top of the page). | None | Getting Help from Medicare - If you chose this plan because you were looking for insulin coverage at $35 a month or less, it is important to know that you may have other options available to you for 2023 at even lower costs because of changes to the Medicare Part D program. Contact Medicare, at 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week for help comparing your options. TTY users should call 1-877-486-2048.  Additional Resources to Help – Please contact our Member Services number at 1-800-838-8271 for additional information. TTY users should call 711. October 1 – March 31: Monday – Sunday, from 6:00 am PST – 8:00 pm PST. April 1 – September 30: Monday – Friday, from 6:00 am PST – 8:00 pm PST | The added language about insulin coverage tells you there are other insulin options available for 2023 at a lower cost because of changes to Medicare Part D program. |

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| Imperial Dynamic Plan (HMO) 012 | | | |
| Page 10  Section 1.5 Changes to Part D Prescription Drug Coverage. (Reference the last two “**bold**” paragraphs added at the bottom of the page). | None | Getting Help from Medicare - If you chose this plan because you were looking for insulin coverage at $35 a month or less, it is important to know that you may have other options available to you for 2023 at even lower costs because of changes to the Medicare Part D program. Contact Medicare, at 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week for help comparing your options. TTY users should call 1-877-486-2048.  Additional Resources to Help – Please contact our Member Services number at 1-800-838-8271 for additional information. TTY users should call 711. October 1 – March 31: Monday – Sunday, from 6:00 am PST – 8:00 pm PST. April 1 – September 30: Monday – Friday, from 6:00 am PST – 8:00 pm PST | The added language about insulin coverage tells you there are other insulin options available for 2023 at a lower cost because of changes to Medicare Part D program. |
| Imperial Strong (HMO) 014 | | | |
| Page 12  Section 1.5 Changes to Part D Prescription Drug Coverage. (Reference the two “**bold**” paragraphs added at the top of the page). | None | Getting Help from Medicare - If you chose this plan because you were looking for insulin coverage at $35 a month or less, it is important to know that you may have other options available to you for 2023 at even lower costs because of changes to the Medicare Part D program. Contact Medicare, at 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week for help comparing your options. TTY users should call 1-877-486-2048.  Additional Resources to Help – Please contact our Member Services number at 1-800-838-8271 for additional information. TTY users should call 711. October 1 – March 31: Monday – Sunday, from 6:00 am PST – 8:00 pm PST. April 1 – September 30: Monday – Friday, from 6:00 am PST – 8:00 pm PST | The added language about insulin coverage tells you there are other insulin options available for 2023 at a lower cost because of changes to Medicare Part D program. |

Your Evidence of Coverage (EOC), Provider Directory, Pharmacy Directory and Drug Formulary can be accessed via the Member Portal and on the plan website at [www.ImperialHealthPlan.com](http://www.ImperialHealthPlan.com). You received a letter with instructions on how to access these materials on the Member Portal.

You are not required to take any action in response to this document, but we recommend you keep this information for future reference. If you have any questions, please call us at1-800-838-8271. TTY users should call 711. We are open Monday through Sunday, 8:00 am to 8:00 pm. except holidays during October 1 through March 31 and Monday through Friday 8:00 am to 8:00 pm. April 1 through September 30 except holidays.

*Imperial Health Plan is an (HMO) (HMO SNP) with a Medicare Contract. Enrollment in Imperial Health Plan depends on contract renewal.*

*Imperial Health Plan of California (HMO) (HMO SNP) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.*

*ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call 1-800-838-8271 (TTY: 711).*

*Imperial Health Plan of California (HMO) (HMO SNP) cumple con las leyes federales de derechos civiles aplicables y no discrimina por cuestiones de raza, color, nacionalidad, edad, discapacidad o género.*

*ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-838-8271 (TTY: 711).*