



IMPERIAL HEALTH PLAN
OF CALIFORNIA

New for 2024

Imperial has made some changes for 2024 that we would like you to know about. In addition, we would like to empower you with key contacts that you can carry with you. Your new 2024 benefits are available on the plan website at www.imperialhealthplan.com refer to the Evidence of Coverage (EOC) for a full list of your benefits.

1. Over the Counter (OTC) – Imperial is moving from NationBenefits to Soda effective 01/01/24.
2. Dental Vision – Imperial is moving from Liberty dental to Delta Dental effective 01/01/24.
3. Pharmacy Benefit Manager (PBM) – Imperial is moving from Elixir to MedImpact effective 01/01/24.

| Benefit | Provider | Member Services | Web Address |
|------------------------------------|-----------------------|-----------------|---|
| Dental | Delta Dental | 1-888-643-3239 | https://www1.deltadentalins.com/medicare/imperialhealthplan.html |
| Fitness/Gym | Silver & Fit | 1-877-427-4788 | www.Silverandfit.com |
| Hearing | Hearing Care Solution | 1-866-344-7756 | www.hearingcaresolutions.com/ |
| In-Home Support | Papa Pals | 1-833-200-6924 | www.Papa.com |
| Meals | UM Department | 1-800-838-8271 | www.imperialhealthplan.com |
| Over the Counter (OTC) | Soda Health | 1-855-263-6673 | Andmorehealth.com |
| Personal Emergency Response System | ADT | 1-800-288-3880 | www.adt.com/cf/bps/health/ |
| Pharmacy Benefit Manager (PBM) | MedImpact | 1-877-391-1105 | www.Medimpact.com |
| Telehealth | Teladoc | 1-800-835-2362 | www.Teladoc.com |
| Transportation | Imperial Health Plan | 1-800-838-8271 | www.imperialhealthplan.com |
| Vision | VSP | 1-855-492-9028 | www.vsp.com/advantageonly |
| Imperial Member Services | Imperial Health Plan | 1-800-838-8271 | www.imperialhealthplan.com |